

```
1 root@nextcloud:/# ncp-report
2 <--! Paste this in GitHub report -->
3
4 <details>
5 <summary>NextcloudPi diagnostics</summary>
6
7 ```
8
9 Cannot load Zend OPcache -- it was already loaded
10 NextcloudPi version v1.51.6
11 NextcloudPi image NextcloudPi_docker_07-26-23
12 OS Debian GNU/Linux 11.6.1.21-v8+ (aarch64)
13 automount no
14 USB devices sda sdb sdc sdd
15 datadir /data/nextcloud/data
16 data in SD no
17 data filesystem ext2/ext3
18 data disk usage 4.9G/1.8T
19 rootfs usage 9.0G/117G
20 swapfile /var/swap
21 dbdir /data/database
22 Nextcloud check ok
23 Nextcloud version 25.0.9.2
24 HTTPD service up
25 PHP service up
26 MariaDB service up
27 Redis service up
28 HPB service up
29 Postfix service up
30 Internet check ok
31 Public IPv4 ***REMOVED SENSITIVE VALUE***
32 Public IPv6 ***REMOVED SENSITIVE VALUE***
33 Port 80 closed
34 Port 443 closed
35 IP ***REMOVED SENSITIVE VALUE***
36 Gateway ***REMOVED SENSITIVE VALUE***
37 Interface eth0
38 Certificates ***REMOVED SENSITIVE VALUE***
39 NAT loopback no
40 Uptime 4days
41
42 ```
43 </details>
44
45 <details>
46 <summary>Nextcloud configuration</summary>
47
48 ```
49
50 Cannot load Zend OPcache -- it was already loaded
51 {
52   "system": {
53     "passwordsalt": "***REMOVED SENSITIVE VALUE***",
54     "secret": "***REMOVED SENSITIVE VALUE***",
55     "trusted_domains": {
56       "0": "localhost",
57       "1": "172.17.0.2",
58       "2": "nextcloudpi.local",
59       "5": "192.168.3.110",
60       "7": "nextcloud.mauschi.it",
61       "11": "185.8.198.166",
62       "3": "nextcloud"
63     },
64     "datadirectory": "***REMOVED SENSITIVE VALUE***",
65     "dbtype": "mysql",
66     "version": "25.0.9.2",
67     "overwrite.cli.url": "https://\nextcloud/",
68     "dbname": "***REMOVED SENSITIVE VALUE***",
69     "dbhost": "***REMOVED SENSITIVE VALUE***",
70     "dbport": "",
71
```

```
72 ..... "dbtableprefix": "oc_",
73 ..... "mysql.utf8mb4": true,
74 ..... "dbuser": "***REMOVED SENSITIVE VALUE***",
75 ..... "dbpassword": "***REMOVED SENSITIVE VALUE***",
76 ..... "installed": true,
77 ..... "instanceid": "***REMOVED SENSITIVE VALUE***",
78 ..... "memcache.local": "\\OC\\Memcache\\Redis",
79 ..... "memcache.locking": "\\OC\\Memcache\\Redis",
80 ..... "redis": {
81 .....     "host": "***REMOVED SENSITIVE VALUE***",
82 .....     "port": 0,
83 .....     "timeout": 0,
84 .....     "password": "***REMOVED SENSITIVE VALUE***"
85 ..... },
86 ..... "tempdirectory": "\\var\\www\\nextcloud\\data\\tmp",
87 ..... "mail_smtpmode": "sendmail",
88 ..... "mail_smtpauthtype": "LOGIN",
89 ..... "mail_from_address": "***REMOVED SENSITIVE VALUE***",
90 ..... "mail_domain": "***REMOVED SENSITIVE VALUE***",
91 ..... "preview_max_x": "2048",
92 ..... "preview_max_y": "2048",
93 ..... "jpeg_quality": "60",
94 ..... "overwriteprotocol": "https",
95 ..... "trusted_proxies": "***REMOVED SENSITIVE VALUE***",
96 ..... "maintenance": false,
97 ..... "default_phone_region": "IT",
98 ..... "loglevel": 2
99 ..... }
100 }
101
102
103 </details>
104
105
106 <details>
107 <summary>HTTPd logs</summary>
108
109
110
111 [Sun Sep 24 11:18:27.380222 2023] [authz_host:error] [pid 355:tid 548538175872]
[remote 192.168.3.5:59855] AH01753: access check of 'localhost' to /img/info.svg
failed, reason: unable to get the remote host name, referer:
https://192.168.3.110:4443/css/ncp.css
112 [Sun Sep 24 11:34:01.346353 2023] [mpm_event:notice] [pid 349:tid 548564586512]
AH00492: caught SIGWINCH, shutting down gracefully
113 [Sun Sep 24 11:34:01.499552 2023] [proxy_fcgi:error] [pid 355:tid 548361642368]
[remote 192.168.3.5:59855] AH01067: Failed to read FastCGI header
114 [Sun Sep 24 11:34:01.499761 2023] [proxy_fcgi:error] [pid 355:tid 548361642368]
(104)Connection reset by peer: [remote 192.168.3.5:59855] AH01075: Error dispatching
request to :4443:
115 [Sun Sep 24 11:34:17.326710 2023] [ssl:error] [pid 334:tid 548416892944] AH02217:
ssl_stapling_init_cert: can't retrieve issuer certificate! [subject: CN=localhost /
issuer: CN=localhost / serial: 5C2C57C61C67A1A5341B049465D1BFF6179DC441 / notbefore:
Jul 26 11:19:40 2023 GMT / notafter: Jul 23 11:19:40 2033 GMT]
116 [Sun Sep 24 11:34:17.326786 2023] [ssl:error] [pid 334:tid 548416892944] AH02604:
Unable to configure certificate localhost:4443:0 for stapling
117 [Sun Sep 24 11:34:17.357889 2023] [ssl:error] [pid 349:tid 548416892944] AH02217:
ssl_stapling_init_cert: can't retrieve issuer certificate! [subject: CN=localhost /
issuer: CN=localhost / serial: 5C2C57C61C67A1A5341B049465D1BFF6179DC441 / notbefore:
Jul 26 11:19:40 2023 GMT / notafter: Jul 23 11:19:40 2033 GMT]
118 [Sun Sep 24 11:34:17.357972 2023] [ssl:error] [pid 349:tid 548416892944] AH02604:
Unable to configure certificate localhost:4443:0 for stapling
119 [Sun Sep 24 11:34:17.363941 2023] [mpm_event:notice] [pid 349:tid 548416892944]
AH00489: Apache/2.4.56 (Debian) OpenSSL/1.1.1n configured -- resuming normal
operations
120 [Sun Sep 24 11:34:17.364091 2023] [core:notice] [pid 349:tid 548416892944] AH00094:
Command line: '/usr/sbin/apache2'
121 [Sun Sep 24 11:34:17.521428 2023] [authz_host:error] [pid 356:tid 548390482304]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /ncp-output.php
failed, reason: unable to get the remote host name
122 [Sun Sep 24 11:39:29.820145 2023] [authz_host:error] [pid 356:tid 548323266944]
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123 [remote 192.168.3.5:60910] AH01753: access check of 'localhost' to / failed, reason:
unable to get the remote host name
[Sun Sep 24 11:39:30.003814 2023] [authz_host:error] [pid 356:tid 548323266944]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to / failed, reason:
unable to get the remote host name
124 [Sun Sep 24 11:39:30.004230 2023] [authz_host:error] [pid 356:tid 548323266944]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /index.php failed,
reason: unable to get the remote host name
125 [Sun Sep 24 11:39:30.187460 2023] [authz_host:error] [pid 356:tid 548323266944]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /index.php failed,
reason: unable to get the remote host name
126 [Sun Sep 24 11:39:33.050638 2023] [authz_host:error] [pid 356:tid 548306448768]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /css/ncp.css
failed, reason: unable to get the remote host name, referer:
https://192.168.3.110:4443/
127 [Sun Sep 24 11:39:33.104739 2023] [authz_host:error] [pid 356:tid 548298039680]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /ncp-launcher.php
failed, reason: unable to get the remote host name
128 [Sun Sep 24 11:39:33.132905 2023] [authz_host:error] [pid 356:tid 548289630592]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /ncp-output.php
failed, reason: unable to get the remote host name
129 [Sun Sep 24 11:39:43.644684 2023] [authz_host:error] [pid 356:tid 548331676032]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /ncp-launcher.php
failed, reason: unable to get the remote host name
130 [Sun Sep 24 11:39:43.664124 2023] [authz_host:error] [pid 356:tid 548281221504]
[remote 192.168.3.5:60910] AH01753: access check of 'localhost' to /ncp-launcher.php
failed, reason: unable to get the remote host name
131
132 ``
133 </details>
134
135
136 <details>
137 <summary>Database logs</summary>
138
139 ``
140
141 tail: cannot open '/var/log/mysql/*.log' for reading: No such file or directory
142
143 ``
144 </details>
145
146
147 <details>
148 <summary>Nextcloud logs</summary>
149
150 ``
151
152 {"reqId":"zQdIE6TjtZMLpI4QMLen3gAAAAA","level":3,"time":"2023-09-17T18:40:19+00:00","r
emoteAddr":"172.17.0.1","user":"--","app":"index","method":"POST","url":"/index.php/ap
ps/notify_push/pre_auth","message":"WRONGPASS invalid username-password
pair","userAgent":"Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36
(KHTML, like Gecko) Chrome/119.0.0.0
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ntainer.php","line":163,"function":"OC\\{closure}","class":"OC\\Server","type":"->","a
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***"]}, {"file":"/data/nextcloud/3rdparty/pimple/pimple/src/Pimple/Container.php","line
":122,"function":"OC\\AppFramework\\Utility\\{closure}","class":"OC\\AppFramework\\Uti
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***"]}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php",
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Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/119.0.0.0 Safari/537.36", "version":"25.0.9.2", "exception":{"Exception":"RedisException", "Message":"WRONGPASS invalid username-password pair", "Code":0, "Trace":[{"file":"/data/nextcloud/lib/private/RedisFactory.php", "line":143, "function":"auth", "class":"Redis", "type":"->", "args":["*** sensitive parameters replaced ***"]}, {"file":"/data/nextcloud/lib/private/RedisFactory.php", "line":178, "function":"create", "class":"OC\\RedisFactory", "type":"->"}, {"file":"/data/nextcloud/lib/private/Memcache/Redis.php", "line":43, "function":"getInstance", "class":"OC\\RedisFactory", "type":"->"}, {"file":"/data/nextcloud/lib/private/Memcache/Factory.php", "line":118, "function":"__construct", "class":"OC\\Memcache\\Redis", "type":"->"}, {"file":"/data/nextcloud/lib/private/Server.php", "line":1123, "function":"createLocking", "class":"OC\\Memcache\\Factory", "type":"->"}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php", "line":163, "function":"OC\\{closure}", "class":"OC\\Server", "type":"->", "args":["*** sensitive parameters replaced ***"]}, {"file":"/data/nextcloud/3rdparty/pimple/pimple/src/Pimple/Container.php", "line":122, "function":"OC\\AppFramework\\Utility\\{closure}", "class":"OC\\AppFramework\\Utility\\SimpleContainer", "type":"->", "args":["*** sensitive parameters replaced ***"]}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php", "line":130, "function":"offsetGet", "class":"Pimple\\Container", "type":"->"}, {"file":"/data/nextcloud/lib/private/ServerContainer.php", "line":136, "function":"query", "class":"OC\\AppFramework\\Utility\\SimpleContainer", "type":"->"}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php", "line":57, "function":"query", "class":"OC\\ServerContainer", "type":"->"}, {"file":"/data/nextcloud/lib/private/Server.php", "line":2073, "function":"get", "class":"OC\\AppFramework\\Utility\\SimpleContainer", "type":"->"}, {"file":"/data/nextcloud/lib/private/Files/View.php", "line":117, "function":"getLockingProvider", "class":"OC\\Server", "type":"->"}, {"file":"/data/nextcloud/lib/private/Server.php", "line":462, "function":"__construct", "class":"OC\\Files\\View", "type":"->"}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php", "line":163, "function":"OC\\{closure}", "class":"OC\\Server", "type":"->", "args":["*** sensitive parameters replaced ***"]}, {"file":"/data/nextcloud/3rdparty/pimple/pimple/src/Pimple/Container.php", "line":122, "function":"OC\\AppFramework\\Utility\\{closure}", "class":"OC\\AppFramework\\Utility\\SimpleContainer", "type":"->", "args":["*** sensitive parameters replaced ***"]}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php", "line":130, "function":"offsetGet", "class":"Pimple\\Container", "type":"->"}, {"file":"/data/nextcloud/lib/private/ServerContainer.php", "line":136, "function":"query", "class":"OC\\AppFramework\\Utility\\SimpleContainer", "type":"->"}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php", "line":57, "function":"query", "class":"OC\\ServerContainer", "type":"->"}, {"file":"/data/nextcloud/lib/private/Server.php", "

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line":1475,"function":"get","class":"OC\\AppFramework\\Utility\\SimpleContainer","type
":"->"}, {"file":"/data/nextcloud/lib/base.php","line":622,"function":"boot","class":"O
C\\Server","type":"->"}, {"file":"/data/nextcloud/lib/base.php","line":1150,"function":
"init","class":"OC","type":":::"}, {"file":"/data/nextcloud/index.php","line":34,"args":
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154 {"reqId":"ZQdIE6TjtZMLpI4QMLen3gAAAAA","level":3,"time":"2023-09-17T18:40:19+00:00","r
emoteAddr":"172.17.0.1","user":"--","app":"core","method":"POST","url":"/index.php/app
s/notify_push/pre_auth","message":"NOAUTH Authentication
required.","userAgent":"Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36
(KHTML, like Gecko) Chrome/119.0.0.0
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"line":2073,"function":"get","class":"OC\\AppFramework\\Utility\\SimpleContainer","type
":"->"}, {"file":"/data/nextcloud/lib/private/Files/View.php","line":117,"function":"ge
tLockingProvider","class":"OC\\Server","type":"->"}, {"file":"/data/nextcloud/lib/priva
te/Server.php","line":462,"function":"__construct","class":"OC\\Files\\View","type":
">"}, {"file":"/data/nextcloud/lib/private/AppFramework/Utility/SimpleContainer.php","li
ne":163,"function":"OC\\{closure}","class":"OC\\Server","type":"->","args":["***
sensitive parameters replaced
***"]}, {"file":"/data/nextcloud/3rdparty/pimple/pimple/src/Pimple/Container.php","line
":122,"function":"OC\\AppFramework\\Utility\\{closure}","class":"OC\\AppFramework\\Uti
```

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ib/private/RedisFactory.php","Line":137,"CustomMessage":"--"}
171 {"reqId":"ZRAevK3ldH6A3KseAr7MgwAADQA","level":3,"time":"2023-09-24T11:34:20+00:00","r
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172 ...
173
174 </details>
175
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